

# Custom Training

The Recurly Customer Onboarding team offers a customizable and comprehensive training on the Recurly platform, as well as billing and subscription best practices. Our team will work with you to tailor a training that best fits your needs. These sessions will benefit users who are new to their role or new to Recurly, and looking to get up to speed quickly.

## The Recurly Way

With a hands-on approach that combines training and best practices, you will be in full command of your Recurly site by the end of your training. We help you understand how Recurly fits into your entire customer subscription and payment ecosystem, and empower you to make holistic changes as your business needs change over time.



### Preparation

Before meeting, you will have the opportunity to share what topics you want to cover and who the audience will be so your dedicated Onboarding Specialist can design a training just for you.



### Training

Attend session.



### Continuing Education

Refer back to the recorded training, review training videos, and read up on best practice material after the meeting.

## Key Deliverables

- Dedicated Recurly Resource
- One remote session
- Recorded training
- Additional training materials

## Topics to choose from:

- UI Training for Customer Service Team
- Email Configuration and Best Practices
- Dunning Best Practices
- Promotions, Coupons and Gift Cards
- Payment Gateways
- Custom Q&A Session



## Why Recurly Professional Services?

Recurly's Professional Services team supports our customers and partners in the effective implementation and application of Recurly solutions to drive your company's success.

### Our Professional Services consultants:

- Collaborate with you to develop the right solution for your needs
- Leverage their deep understanding of the technical capabilities of the Recurly platform
- Plan and execute complex and custom implementations
- Provide expertise with payment and technology integrations

## Want to Learn More?

For more information about our services, please contact [sales@recurly.com](mailto:sales@recurly.com).



### Key Benefits:

- ✓ Expert technical consulting
- ✓ Training customized to your needs
- ✓ Best practice consultation through deep payments experience

### Terms & Conditions

This services engagement is governed by Recurly's standard [Professional Services Terms and Conditions](#).



Recurly provides enterprise-class subscription management for thousands of businesses worldwide.

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